

Feedback Results

Totals
21 Staff
73 Students

Q1: Before today, I knew what a CAPTCHA is?

Answers	Staff		Students	
	Q1	Percent	Q1	Percent
No	13	62%	37	51%
Yes	8	38%	36	49%

Answers
 Rounded down
 Rounded up

Q2: I found the numbers in the grid easy to read?

Answers	Staff		Students	
	Q2	Percent	Q2	Percent
Strongly Disagree	0	0.0%	1	1.4%
Disagree	1	4.8%	2	2.7%
Neither	2	9.5%	5	6.8%
Agree	10	47.6%	40	54.8%
Strongly Agree	8	38.1%	25	34.2%

Q3: I found the equations easy to solve?

Answers	Staff		Students	
	Q3	Percent	Q3	Percent
Strongly Disagree	0	0%	0	0%
Disagree	0	0%	3	4%
Neither	1	5%	0	0%
Agree	3	14%	36	49%
Strongly Agree	17	81%	34	47%

Q4: Did you need a calculator to work out the answer?

Answers	Staff		Students	
	Q4	Percent	Q4	Percent
No	21	100%	73	100%
Yes	0	0%	0	0%

Q5: Before you pressed login, what was the most time consuming task?

Answers	Staff		Students	
	Q5	Percent	Q5	Percent
Entering username or password	10	48%	26	35.6%
Reading the text in the image	11	52%	45	61.6%
Using a magnifier	0	0%	0	0.0%
Using a calculator	0	0%	2	2.7%

Q6: What would have helped you answer the CAPTCHA question quicker?

Answers	Staff		Students	
	Q6	Percent	Q6	Percent
Audio Output	0	0%	4	5%
Larger Text	8	38%	24	33%
Nothing	12	57%	35	48%
Simpler Equations	1	5%	10	14%

Q7: As a student, which of the following would you like most?

Answers	Staff		Students	
	Q7	Percent	Q7	Percent
Longer opening hours of the University Library	4	19%	5	6.8%
Longer opening hours of the computer facilities	8	38%	35	47.9%
Extra print quota	6	29%	23	31.5%
More secure Intranet using a CAPTCHA	3	14%	10	13.7%

Q8: If the CAPTCHA was implemented on the ECE Intranet, would your level of usage:

Answers	Staff		Students	
	Q8	Percent	Q8	Percent
Decrease	4	19%	9	12.3%
Stay about the same	16	76%	58	79.5%
Increase	1	5%	6	8.2%